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## LIMITED WARRANTY TERMS (PLEASE READ CAREFULLY):

All Aqua Logic Heat Exchangers and Heat Exchanger Packs are warranted against defects and workmanship for a period of one (1) year from the date of original end-user purchase. The warranty applies only to the original purchaser and is not transferable.

The limited one year warranty covers parts only. The warranty covers only the replacement of the defective part and is limited to Aqua Logic's cost of defective part. Aqua Logic is not liable for field repair work without prior written or verbal agreement with Repair Authorization (RA) number with a fixed maximum charge.

Once Aqua Logic determines that the defect is due to parts or workmanship and that the product is under warranty, Aqua logic will repair or replace the product solely at their discretion.

### **Our warranty does not include the following:**

- Damage caused by freezing, inadequate or no water flow.
- Damage caused by improper installation or maintenance by user or their agent.
- Damage caused due to misapplication of the product.
- Damage caused by corrosion, abuse, accident, alteration or improper use.
- Damage caused by flood, fire, earthquake, tornado or other acts of God.
- Damage caused by electrical spikes, surges, brownouts or improper voltage or amperage.
- Damage caused by failure of any third party equipment (i.e., controller, pump, etc.)
- Incidental damage to other equipment, property or livestock.

In the event of a defect or failure of the product, immediately contact Aqua logic for assistance. Aqua Logic will at their discretion:

- Provide user-replaceable parts to restore the unit to proper operation.
- Provide a Repair Authorization (RA) number with a specified dollar limit for a qualified technician to provide the part.
- Provide a Return Authorization (RA) number to return the unit with original packaging to Aqua Logic, Inc., 8268 Clairemont Mesa Blvd., Suite 302, San Diego, CA 92111 by prepaid freight. You need to include the serial number as well as proof of purchase and /or a copy of the original bill of sale along with the RA number. COD shipments will be refused